

1. Data Controller

The Controller is Castelnovo Oreste, with its registered office at Via G. Pascoli, 12 - 23861 Cesana Brianza (LC), Italy, VAT number 02781020132.

For any requests regarding the processing of personal data, data subjects may contact the Controller via e-mail at: info@orestecastelnovo.it.

2. Types of Data Collected

While browsing the website, the following personal data may be collected:

- **Personal identification data:** First name, last name, email address, and phone number, voluntarily provided through the contact form.
- **Navigation data:** IP address (processed in anonymized form), browser type, operating system, and pages visited.

3. Purposes and Legal Bases of Processing

The processing of personal data is carried out for the following purposes:

- **Provision of the requested services** (Art. 6, para. 1, letter b GDPR)
Data provided through the contact form is used exclusively to respond to inquiries received.
- **Informational and commercial communications** (Art. 6, para. 1, letter a GDPR)
Performed only with explicit consent.
- **Compliance with legal and tax obligations** (Art. 6, para. 1, letter c GDPR)
Processing is necessary to fulfill legal obligations.
- **Improving user experience and anonymous statistical analysis** (Art. 6, para. 1, letter f GDPR)
Data may be used for anonymous statistical analysis.

4. Methods of Processing and Data Retention

Personal data is processed using electronic and physical records, in compliance with the technical and organizational security measures required by applicable legislation.

Data collected through the contact form will be retained for 12 months from the date of the request, unless legal obligations require a longer retention period.

Data subjects may request early deletion of their data at any time, except where legal obligations justify its retention.

5. Data Sharing

Personal data will not be shared with third parties for commercial purposes. However, it may be disclosed to:

- **IT and hosting service providers** operating in compliance with the GDPR.

- **Public authorities** to comply with legal obligations.

6. User Rights

Data subjects have the right to:

- Request access to their personal data and obtain detailed information about its processing.
- Request the rectification of inaccurate or incomplete data.
- Request the deletion of personal data, within the limits of applicable legislation.
- Request data portability to another Controller.

Requests to exercise these rights must be sent to: info@orestecastelnuovo.it. The Controller commits to providing a response within 30 days, although this period may be extended in cases of particular complexity, in accordance with applicable laws.

7. Transfer of Data Outside the EU

Currently, personal data is not transferred outside the European Union. Should such transfers become necessary in the future, the Controller will adopt all necessary technical and organizational measures to ensure an adequate level of data protection, in compliance with applicable legislation (e.g., through the adoption of Standard Contractual Clauses approved by the European Commission or equivalent safeguards). Data subjects will be duly informed through updates to this Privacy Policy.

8. Cookie Policy

For further details, please refer to our Cookie Policy.

9. Data Security

We adopt appropriate security measures, including SSL encryption, to protect data from unauthorized access, loss, or accidental disclosure.

10. Changes to the Privacy Policy

The Controller reserves the right to modify this Privacy Policy at any time. Changes will be communicated by publishing the updated version on the website and, where relevant, notified to data subjects via email.

For further clarification or questions regarding this Privacy Policy, please contact the Controller at: info@orestecastelnuovo.it.